

**Q. Where will the contractors be based?**

A. The construction site offices will be based to the rear of the security office/mail room on Basement Level 1, with portable toilets setup near the loading zone/ramp to 550 Bourke street.

**Q. When will the construction works commence?**

A. Construction works will commence late July 2019.

**Q. When will the works be completed?**

A. Works are anticipated to be completed in June 2020.

**Q. Will the building be closed for the renovations?**

A. The works has been arranged to be carried out in multiple stages to provide continual access to 550 Bourke St.

**Q. Will lift services be affected?**

A. Access to the 550 Bourke St lifts, Goldsbrough Village lifts will be maintained throughout the project. Any works to the lift lobby will be after hours.

**Q. Will the building be secured during the works?**

A. Yes, at all times the building will maintain secure access at the Ground Floor entrance and exit points. An additional security guard will be employed during the works as well as additional CCTV during construction.

# FREQUENTLY ASKED QUESTIONS

**Q. Will access to the EOT Facility be affected?**

A. No, all access points will be maintained including bike entry via Ramsay Lane. Out of hours works will impact access to the basement lifts from ground level during stage 2, however basement lift access will be maintained from Goldsbrough Village. Advance notice will be provided to tenants when out of hours works is to occur.

**Q. Will access from the EOT to Ground Floor be affected?**

A. Out of hours works will impact access to the basement lifts from ground level lifts during stage 2, however basement lift access will be maintained from Goldsbrough Village. Advance notice will be provided to tenants when out of hours works is to occur.

**Q. How will the construction works be separated from the lobby?**

A. The building contractors will be installing a fully enclosed walkway from the 550 Bourke Street entrance that runs through the lobby to the lift lobby areas. This tunnel will be fully enclosed and safely separating the tenants from the construction works.

**Q. How will the construction works be separated from the paths around the building?**

A. Hoarding will be installed around 550 Bourke St to the Ramsay Lane, 550 Bourke St and Goldsbrough Village facades during Stage 2, reduced to the 550 Bourke Street frontage for Stage 3, and within a section of the lobby only in Stage 4.

**Q. How will visitors to the building be able to find the entrances to 550 Bourke St?**

A. Entrances via 550 Bourke Street and Goldsbrough Village will be maintained throughout the project. Hoardings will have wayfinding graphics installed helping people unfamiliar with the area navigate through the building.

# FREQUENTLY ASKED QUESTIONS

**Q. Will the current emergency egress path via the ground floor lobby be maintained?**

A. Yes, a connection to the fire stairs at ground floor will be maintained

**Q. Will there be a concierge at ground floor during the works?**

A. Yes, the concierge will be maintained at ground floor throughout the works.

**Q. Will there be a tenant directory at ground floor during the works?**

A. Yes, a tenant directory will be maintained at ground floor throughout the works.

**Q. Will I be able to access the carpark entry ramp from Ramsay Lane?**

A. Yes, the contractors are implementing a traffic management plan to manage deliveries and maintain traffic flow at all times. Access to the carpark will not change during the works.



For further information on the Lobby Transformation project, please contact our building management team:

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